

RENTAL TERMS AND CONDITIONS

Clients rent bicycles from Nanín Bike rental in accordance with the terms and conditions of this contract:

1. Nanín Bike rental only rents bikes that have been pre-booked.
2. Rented equipment will be delivered to the Hotel Nanín. The rental service begins at 9:00 and finishes at 21:00. Rentals are for a minimum of three hours. The day is divided into four rental periods: from 9:00 to 12:00, 12:00 to 15:00, 15:00 to 18:00 and 18:00 to 21:00.
3. Bicycle(s) will be collected on the day and time identified in the rental contract. Any delay caused by the client either on delivery or return, without prior notice at Nanín Bike rental, will generate additional charges of 5.99€ per re-arranged delivery or return, and 2€ per hour or fraction of an hour waiting time. At the end of the rental period, the client will return the bicycles to Nanín Bike rental staff duly identified with the original copy of the rental contract.
4. Bicycles may be reserved free of charge and clients should make their reservation with sufficient notice to guarantee availability. Should a client wish to rent a bicycle without prior booking, he/she may call the hotel reception to confirm availability.
5. Payment method: in cash on collection of the bicycle(s) for the whole of the rental period, or it can be charged to the client's room.
6. Deposit: Upon collection of the bicycle, a security deposit of 100€ will be requested from the client. The client should also submit an identity document to staff at Nanín Bike rental such as a passport, driving licence or national ID card in the case of Europeans. The deposit will be returned to the customer upon completion of the rental period, in return for the returned equipment.

7. Cancellations without charge are only allowed up to 24 hours before the booked collection date and time. Cancellations after this time or upon collection will be charged at the full rate stipulated in the clients booking.
8. Whoever signs the rental contract must be over 18 years of age and that person will be responsible for the rented equipment.
9. Early returns: There will be no refunds for bicycles returned before the specified return time.
10. Rental bicycles and equipment can only be used by the people specified by the client in the rental contract.
11. The client is required to take good care of the bicycles and to take all necessary precautions to protect the rented bicycles and the equipment from damage, loss and theft. Should any of the aforementioned situations arise during the rental period, the client will immediately cover replacement costs at current market prices. At the end of the rental period, a representative from Nanín Bike rental will determine the return conditions of the rental equipment and will evaluate any losses or damages. The client must ensure bicycles are correctly fastened when not in sight (pass the bicycle lock through the frame, saddle and wheels and attach the bicycle to a post fixed to the ground or a bicycle stand). It is recommended that the bicycle is kept with the client when possible.
12. The client is responsible for arranging adequate insurance to cover against any risk that may present itself during the rental period. Nanín Bike rental accepts no liability for any accidents, injuries or damages caused to the client, to third parties or their property, or for the loss of objects caused for any reason outside of Nanín Bike rental's control.
13. It is the responsibility of the client and their party to respect the rules of Spanish roads.

14. This agreement is governed by Spanish law. The place of jurisdiction will exclusively be Pontevedra, Spain.